

The Guest Guide.

Everything you'd ask reception —
in your pocket.

Offline edition · Save to your phone

QUICK FACTS

CHECK-IN

15:00

CHECK-OUT

12:00

BREAKFAST

04:00–10:00

WI-FI

Clarion_Guest

TO CITY

15 min · Metro

RECEPTION

24 / 7

— SECTION

01 · Hotel essentials

Wi-Fi

Network

Clarion_Guest

Free for all guests. Password: welcome2024

Services

Breakfast

04:00 – 10:00

Kitchen & Table, ground floor. Grab-and-go bags from 03:00 at reception for early flights.

Kitchen & Table

17:00 – 23:00

Nordic-American brasserie. Reservations at reception.

The Social Bar

15:00 – 01:00

Wines, cocktails and light bites in the lobby.

Room service

17:00 – 23:00

Dial 9 from your room. Full menu in the room folder.

Gym

24 / 7 · Floor 2

Free for guests. Access with your key card.

Pool, sauna & spa

07:00 – 22:00 · Floor 2

Indoor pool, sauna, steam room and relaxation area.

Check-out

Until 12:00

Late check-out to 15:00 on request · DKK 300, subject to availability.

Luggage storage

Free

At reception, on the day of your check-out.

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02 · Before you fly

Skip the morning airport queues.

Many guests don't realise it, but you can check in for your flight the day before departure directly at the hotel. Often you can also hand in your checked luggage when you arrive — so your last morning is just breakfast and maybe a swim, not a 5 a.m. queue at bag drop.

FLIGHT CHECK-IN

Available the day before your departure.

BAG DROP

Leave your bags at the hotel when you arrive.

MORE MORNING TIME

Enjoy a longer breakfast or a trip to the pool.

HOW IT WORKS

Use the self check-in counter in the lobby or ask at reception.

Good to know

Not all airlines offer hotel bag drop. Ask reception which carriers are supported today, and confirm the latest check-in time for your flight.

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03 · Getting around

Metro to Copenhagen city — best

15 min · DKK 36

Line M2 (yellow) runs 24/7 from CPH Lufthavnen station, directly beneath Terminal 3. To Nørreport in the city centre: 15 minutes.

To the terminals

2 min walk

Covered walkway from the hotel lobby directly into Terminal 3 — arrivals level. Follow the yellow signs.

Taxi to city centre

~DKK 300 · 20 min

Taxi rank outside Terminal 3, one level down from the hotel. Card payment accepted in all taxis.

Train to Malmö, Sweden

35 min · DKK 111

Øresund train stops at the airport station. Direct to Malmö C. Bring a passport — this crosses the border.

Tickets

DOT Tickets app

Buy metro tickets from station machines (card only) or the DOT Tickets app. A City Pass Small covers all transport in central Copenhagen including the airport.

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04 · Copenhagen — worth the trip

Nyhavn

22 min by Metro

Colourful 17th-century harbour & canal boats.

Tivoli Gardens

20 min by Metro

Historic amusement park in the city centre.

The Little Mermaid

30 min by Metro + walk

Copenhagen's most photographed statue.

Rosenborg Castle

25 min by Metro

Renaissance castle & the Crown Jewels.

Freetown Christiania

25 min by Metro

Bohemian car-free neighbourhood with murals.

Louisiana Museum

1 h 10 min by train

World-class modern art by the sea (35 km north).

Layover routes

3 HOURS

Metro to Kongens Nytorv → walk to Nyhavn → canal-side coffee → Metro back.

6 HOURS

Add Rosenborg Castle & the King's Garden, plus lunch at Torvehallerne food market.

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05 · Eat & drink

In the hotel

- Kitchen & Table by Marcus Samuelsson — Nordic-American brasserie · 17:00 – 23:00
- The Nordic / Social Bar — cocktails & light bites · 15:00 – 01:00

In the airport

- Aviation Sandwiches — Terminal 3 · grab-and-go, open early
- Gorm's Pizza — Terminal 3 · Danish sourdough pizza
- Joe & The Juice — Terminals 2 & 3 · coffee, juice, sandwiches

Nearby Kastrup / Tårnby

- Restaurant Nasa — Danish classics · 5 min taxi
- Amager Bio Café — local café + bakery · 10 min bus
- Kastrup Strandpark — sea-view kiosk in summer · 15 min walk

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06 · Help & emergencies

Emergency numbers

Emergency (police, fire, ambulance) 112

Police, non-emergency 114

Hotel reception · 24/7 +45 32 50 15 01

Practical

Nearest pharmacy Tårnby Apotek

Amager Landevej 71 · 8 min taxi. Airport pharmacy in Terminal 3 open 06:00–22:00.

Doctor / hospital Amager Hospital

Italiensvej 1, 2300 Kbh S · 12 min taxi. Reception can call a doctor to the hotel.

Currency Danish Krone (DKK)

Cards accepted everywhere. ATMs in Terminal 3.

Tap water Drinkable

Copenhagen tap water is excellent — refill your bottle.

Tipping Not expected

Service is included. Round up if you're happy.

Lost & found Reception

Report at the front desk or call the number above.

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07 · Frequently asked

Can I check in for my flight at the hotel?

Yes. Because the hotel is built into the airport, you can check in for most flights the day before departure directly at the self check-in counter in the lobby. Reception can also help if you need assistance.

Can I drop my luggage at the hotel?

Bag drop is available for many airlines, so you can leave your checked bags at the hotel the evening before your flight and skip the morning bag-drop queues.

Which airlines can I check in with at the hotel?

SAS, KLM, Air France, Lufthansa and many partner carriers are usually supported. Policies change — check the screen or ask reception.

Can I get breakfast before an early flight?

Yes. Breakfast opens at 04:00 in Kitchen & Table, and grab-and-go bags are available at reception from 03:00 for even earlier departures.

Can I check out late?

Late check-out until 15:00 is possible on request at reception for DKK 300, subject to availability.

Can I leave my luggage after check-out?

Yes — free luggage storage is available at reception for the day of your check-out.

Are pets allowed?

Small pets are welcome for a DKK 200 fee per stay. Please let reception know at check-in.

What time are quiet hours?

22:00 – 07:00. Rooms are fully sound-insulated from the airport and rail line.

SEE YOU AT RECEPTION

Have a lovely stay.

Clarion Hotel Copenhagen Airport
Ellehammersvej 20 · 2770 Kastrup, Denmark
Reception · +45 32 50 15 01